

Joseph D. Parsons

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Skills

I am A+ Certified, have received training in Cisco configuration, have worked in Active Directory networks daily, and more. I hold Secret Security Clearance. I can offer your company over twenty five years of computer experience ranging from MS-DOS to Windows 7 Ultimate to Windows Server 2008 to Linux.

Experience

2011-Current **HX5, LLC** Stennis, MS

Field Engineer V

My duties include installing, upgrading, replacing, troubleshooting, and repairing workstations and printers on both classified and unclassified scientific networks at the Naval Oceanographic Office facility; installing, testing, and repairing network cable; working with Windows, Linux, and Networking administrators to complete calls. Position requires Secret Security Clearance which I currently hold in good standing.

2008-2011 **TecInfo, Inc** Jackson, MS

Systems Administrator

My duties included creating and maintaining various database-driven utilities including primary ticketing system and CDR tracking; support of third-party proprietary applications for customers and interfacing with specific support staff if necessary; support Windows XP/Vista/7 systems for executives, home office staff, and personnel; institute, configure, install, troubleshoot, and maintain Patching, Anti-virus, and Content Security Management and Monitoring software; maintain and troubleshoot email systems and communications; manage helpdesk service calls within and beyond Managed Services contracts; provide security reports and audits for financial institutions based on system status, network security, and licensing assessment; develop and implement VBScript scripts.

I was responsible for installing, configuring, and maintaining: Cisco Series Routers; SonicWall Firewalls; Microsoft Windows Server 2000, 2003, and 2008; Linux servers; Microsoft Active Directory; Microsoft Exchange Server 2003 and 2007; Microsoft XP Professional, Microsoft Vista, and Microsoft Windows 7; Symantec BackUp Exec and more.

2001-2008 **Premier System Integrators, Inc.** Jackson, MS
(Nissan North America, Canton Plant)

Night Shift Lead Technician

My duties included managing up to six technicians on the night shift; training technicians; managing a weekly forecast for the night shift; documenting all equipment installation/removal for year-end contract negotiations; assisting management in hiring decisions.

I have taken part in installing, managing, and maintaining a production network with 150+ Cisco switches; a data collection system with 200+ workstations; 100+ Dell Servers running IIS, CIMPLICITY Server, MS SQL Server 2000 & 2005; Nextel phone system; Lenel and Simplex plant-wide fire & security system; IED Tone/Evacuation system.

On my own initiative, I learned ASP and MSSQL to create multiple intranet web-based applications such as inventory management, tracking cable repair, and a dispatch system. This resulted in requests from Nissan for web-based applications such as a shift pass-down note tracker, No Build dispatch and tracking system, and a maintenance log with user to user email-like note passing capability.

1998–2001	Computer Productions Unlimited, Inc.	Wiggins, MS
President/Co-Owner		
The company was created for the business of selling new and used computers, repairing and upgrading computers, and creating and maintaining websites.		
I was responsible for opening and running the storefront, procuring suppliers, purchasing and maintaining inventory, sales, repairs, upgrades, much of the accounting, majority of the website creation, and website maintenance.		

1993-95	University of Southern MS Gulf Park Campus	Long Beach, MS
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Education

Computer Science : I studied computer theory and programming.

1991-93	MS Gulf Coast Community College Jackson County Campus	Gautier, MS
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Electronics : I studied electronics design and repair.

1988-91	MS Gulf Coast Community College -Perkinston Campus	Perkinston, MS
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Computer Science : I studied prerequisites such as English, history, and mathematics, and computer classes pertaining to computer theory and programming.

Alex Breland

References

Owner of Blackhawk Designs
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Sean Pond

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